CX UNIVERSITY
Developing Experience Makers

Customer Experience Specialist

Online CXS™ Certification Program

Available in - English | Arabic | French | German

In Partnership with...

ICX
INSTITUTE OF CUSTOMER EXPERIENCE

"The English **CX Specialist program** at CX University has been refreshed with **cutting-edge AI threads**, giving learners the tools and knowledge to thrive in today's AI-driven customer experience landscape."

Five Recognized Domains of Knowledge

Strategy in Action
Align vision, mission, and values to deliver best-in-class customer experience at every touchpoint.

Culture & Accountability
Build a customer-first culture and establish how your company thinks, acts, and leads with accountability.

Metrics & Analysis
Drive smarter decisions with metrics that keep pace with change.

Improvement & Design
Implement continuous improvement using innovative design tools accessible at any organizational level.

Voice of the Customer & Intelligence
Gather customer experiences and transform that data into actionable business intelligence.

Each CX module brought fresh relevance and real-world impact, making it an invaluable experience for anyone serious about building a lasting, thriving, customer-centric organization.

Vincent Ang - Founder & CEO, Solomon's Guild Advisory

Named Top Program by:

- CX LEAD
- TECH TARGET
- RETHINKCX
- LAUNCHNOTES

Trusted by:

United Bank for Africa, Boehringer Ingelheim, Crowe, and Reliant Energy.

ENROLL TODAY

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Single Global Price !

CXPA™ Recognized Training Provider

CXS Customer Experience Specialist — certified Customer & Patient Experience Specialists around the world

winner of CX DAY Impact Awards — Impact on the CX Profession 2022

3 Months	Online	CXS Certification
Any device · Anytime	Learn at Your Own Pace	No Additional Fees