CXUNIVERSITY
Developing Experience Makers

In Partnership with...
ICX
INSTITUTE OF CUSTOMER EXPERIENCE

CCXP Exam Prep Course



Elevate Your CX Game: CCXP Mastery Unleashed!

- Exam preparation course for the CCXP certification*
- Includes user-friendly learning platform
- Components:
  - eModules with voiceovers
  - Seminal videos
  - Easy-to-read text
  - Interactive activities
  - Practice test questions
- Designed for busy professionals
- Focus on study skills - Note-Taking Study Guides included
- Auto-correcting tests with explanations for incorrect answers
- Online, independent study with six months of access

CXU builds talent ecosystems to drive innovation and economic growth through a culture of customer and employee obsession.

CXPA Recognized Training Provider
A Proud RTP Since 2015

CXU Scores
+93 on the NPS
never standing still

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*Must qualify with CXPA to take the CCXP Exam.

CXS Customer Experience Specialist
certified Customer & Patient Experience Specialists around the world

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Modules are aligned to the CXPA's 5 Pillars of CX, the CCXP Exam Prep includes:

1. Metrics and Analysis
2. Improvement and Design
3. Culture and Accountability
4. Voice of the Customer and Intelligence
5. Strategy in Action
6. Practice Exams



The CCXP Exam Prep is designed for people wanting to take the CCXP certification exam, offered only through the Customer Experience Professionals Association (CXPA). It's designed for those with experience working in a CX-related role and who possess a strong foundational knowledge in the discipline. It is offered to all CXS holders and other learners seeking additional support in CCXP preparation.

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Register for the CCXP Exam Prep Course TODAY!

TechTarget
10 top customer experience certification program

CX Lead
12 Best Customer Experience Certification Programs for 2025

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winner of CX DAY Impact Awards — Impact on the CX Profession 2022

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Have a question?
Ready to get started?
Want to reach a human?

Contact Us
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